

BANK HAPOALIM B.M.
NOTICE AT COLLECTION FOR CALIFORNIA RESIDENTS

This Notice at Collection (“**Notice**”) is provided by Bank Hapoalim B.M. (the “**Bank**,” “**us**,” or “**we**”) pursuant to the California Consumer Privacy Act of 2018 (“**CCPA**”), as amended. All capitalized terms not otherwise defined herein have the meaning ascribed to them in the CCPA. This Notice applies solely to residents of California.

Your use of the Bank’s website and services is subject to the Bank’s general privacy policy (the “**General Privacy Policy**”) and the Bank’s privacy policy for California residents, available at: https://www.bankhapoalim.co.il/sites/default/files/media/PDFS/bhbm_ccpa_privacy_policy.pdf (the “**Policy**”).

Personal Information that we collect

The Bank may collect the following categories of Personal Information in the table below from California residents:

Category of Personal Information	Examples	Collected
Identifiers	Real name; address; Social Security number; passport number; other government issued number; Green Card number; driving license number; telephone number; device identifier; pixel tags; email address; IP address; other similar identifiers	Yes
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))	Personal information as defined in the California safeguards law, such as employment information, financial information, or health information	Yes
Protected classification characteristics under California or federal law	Protected classification status including gender, marital status, national origin, military status, and others	Yes
Commercial information	Information on purchases of products or services; purchasing histories or tendencies	Yes
Biometric information	Fingerprints; faceprints; voiceprints; keystroke patterns	Yes
Internet or other similar network activity	Internet browsing history; search history; data generated by your interaction with our website, application, or advertisement	Yes

Category of Personal Information	Examples	Collected
Geolocation data	Device location; any information used to identify your physical location	Yes
Sensory data	Audio, electronic, visual, or similar information, such as call and video recordings	Yes
Professional or employment-related information	Work and employment history; salary; references	Yes
Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	Student records	Yes
Inferences drawn from other personal information	Inferences or conclusions drawn from any of the above categories in order to analyze the information, segmentation, characterization of the habits of using the services and consumption habits, direct mailing and focusing on advertising information.	Yes

We may collect the following categories of Sensitive Personal Information in the table below from California residents:

Category of Sensitive Personal Information	Examples	Collected
Government issued identifiers	Consumer's social security number; driver's license; state identification card; passport number	Yes

The Bank does not use or disclose Sensitive Personal Information for reasons other than the reasons specified in the California Code of Regulations, Title 11, Section 7027(m).

How we use Personal Information

We use Personal Information relating to California residents to operate, manage, and maintain our business, to provide our products and services, and to accomplish our business or commercial purposes and objectives, including the following:

- To communicate with you, including to provide products or services requested or ordered by you, such as processing of transactions, purchases, and payments;

- To respond to, investigate, and follow up on requests for information or other inquiries from you via any means;
- To set up, secure, maintain, and service your account with us, update your contact information, or verify your identity and information related to your account;
- For testing, analysis, and product development to improve the functioning or security of our Website, products, and services;
- To perform audit, compliance, or other risk management functions, or to detect, prevent, and investigate fraud;
- To respond to requests from law enforcement or other legal process as required by applicable law, court order, or applicable regulations.

We will not collect additional categories of Personal Information or use the Personal Information we collected for materially different, unrelated, or incompatible purposes without providing notice to you.

Sale and sharing of Personal Information

We do not offer an opt-out from the “sale” or “sharing” of Personal Information or Sensitive Personal Information, as those terms are defined under the CCPA, as amended, because BHBM does not “sell” or “share” your Personal Information or Sensitive Personal Information.

BHBM has not “sold” or “shared” Personal Information or Sensitive Personal Information, including the Personal Information or Sensitive Personal Information of minors under the age of 16, in the past 12 months.

Retention Periods

We will only retain personal information for as long as necessary to fulfil the purpose for which it was collected or to comply with legal, regulatory or internal policy requirements.

Contact us

If you have any questions, please contact our customer service center by dialing *2407 (from Israel), or by submitting your request via email to mailbox.privacy@poalim.co.il.