

PRIVACY NOTICE TO RESIDENTS OF SWITZERLAND, CONCERNING THE USE AND PROCESSING OF THEIR PERSONAL DATA IN THE CONTEXT OF THE BANK'S SERVICES

This Privacy Notice is intended to inform residents of Switzerland on the collection and processing of their personal data by Bank Hapoalim B.M. (hereinafter: the "**Bank**" or "**we**"), as part of the banking services provided by the Bank, to the extent the data processing is subject to and information required by the Swiss Federal Act on Data Protection of September 25, 2020 (hereinafter: the "**FADP**").

For clarity, the provisions of this Privacy Notice shall only apply to the personal data of residents of Switzerland if the data processing is subject to the FADP.

The subject matter of this Privacy Notice is intended to supplement the current version of the provisions of the Bank's "Application to Open an Account and General Conditions for Operating an Account" (hereinafter: the "**Application Terms**"). For any information you do not find in this Privacy Notice, please refer to the Application Terms. Should any conflict arise between the provisions of the Application Terms and those of this Privacy Notice, the provisions of this Privacy Notice shall prevail (strictly in relation to residents of Switzerland).

To the extent that you use the Bank's online services, the provisions of the Bank's current version of the privacy policy, available at <https://www.bankhapoalim.com/en> shall apply in addition to the provisions of this Privacy Notice.

1.1 Data Controller and your Customer Service Center.

Bank Hapoalim B.M.

50 Rothschild Blvd

6688314 Tel Aviv

Israel

Electronic inquiries: <https://www.bankhapoalim.com/en/contact-us>

1.2 Personal Information that we collect about you.

The categories of personal data which we process, the sources of such information and the purposes for which it has been collected are detailed under the Section titled "Communication of Information and the Use Thereof" in the Application Terms.

To the extent that we process personal data not collected from you, these personal data may consist in particular of the following categories: personal details (in particular first name and surname, father name, mother name, home address, date of birth and sex), and data about your financial situation (in particular creditworthiness data, scoring or rating data, debt and bankruptcy history, any recorded restrictions on the ability to act, Foreclosure information, ownership of assets).

1.3 Cross-Border Transfer of Personal Data.

We may process your personal data and transfer it to any country in the world. If a recipient of personal data is in a country without adequate statutory data protection, the Bank will ensure adequate data protection by other means (e.g., through standard contractual clauses approved by the competent data protection authority), unless the Bank can rely on an exemption provision. An exemption may apply in particular where personal data is required to establish, exercise or enforce legal rights before a court abroad, but also in cases of overriding public interests or if the performance of a contract requires such disclosure, if you have explicitly consented or if you have made personal data generally accessible and you have not objected to its processing.

1.4 Data Subject Rights.

Concerning your personal data, you have a right to:

- Access to personal data;
- Correction or deletion of personal data;
- Revocation of consent if the processing of personal data is based on your consent. The revocation does not affect the lawfulness of the processing that took place before the revocation;
- In certain cases delivery or transfer of personal data in a conventional electronic format that allows further use and transmission;
- Reconsideration by a competent person at the Bank of an automated individual decision that has a legal consequence or a considerable adverse effect on you. However, for the establishment and implementation of the business relationship with you, we generally do not use any procedures of automated individual decision-making.

To exercise any of the above-mentioned rights, please contact our customer service center mentioned above. Please note that in order to process your request, we may ask you to provide certain information about yourself in order to verify your identity, including your name, identification number, date of birth and/or a copy of an official identification document. If we are unable to verify your identity, we may reject your request to exercise your rights, as aforesaid. Please note that your rights are not absolute and that in certain cases we may limit the exercise of such rights, all in accordance with the provisions of applicable law.

You have the right to lodge a complaint with the competent data protection authority. In the case of data processing subject to the FADP, this is the Swiss Federal Data Protection and Information Commissioner (<http://www.edoeb.admin.ch>).

1.5 Amendment of this Privacy Notice.

The Bank may amend this Privacy Notice at any time without prior notice and communication. The current version published in the course of our banking services (e.g., on our website: <https://www.bankhapoalim.com/en>) applies. Please visit our website frequently to understand the current Privacy Notice, as the terms of it are closely related to you.